



THOUGHT LEADERSHIP ON KRA's iTax

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25TH AUGUST 2016

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What is iTax

- iTax is a web-enabled and secure application system that provides a fully-integrated and automated solution for administration of domestic taxes.
- Enables Taxpayer internet based PIN registration, returns filing, payment registration to allow for tax payments and status inquiries with real-time monitoring of accounts.

Why iTax?

- Re-engineer business processes for effectiveness & efficiency
- Simplify tax processes and make it easy for Taxpayers to comply
- Reduce time taken by Taxpayers when dealing with KRA
- Enhance the ability of KRA and Taxpayers to account for taxes



iTax modules

No.	Module Name
1	Taxpayer Account
2	Payment Processing Plan
3	Debt & Enforcement
4	Tax Credits & Refunds
5	Technical Support Services
6	Audit
7	Compliance & Monitoring
8	Tax Return Processing
9	Taxpayer Registration
10	Bank Collection
11	Taxpayer Services
12	Portal



iTax Highlights

Tax Agents:

- An updated electronic register of Approved Tax Agents maintained in iTax.
- Interviews and approvals for Tax Agents are conducted by Tax Agents Committee.
- Applicants drawn from ICPAK, LSK, and former Tax Officers.

Return Filing

- Electronic Filing based on Excel/Open office
- Returns are completed offline, ie taxpayer downloads Return, fills it and thereafter uploads the zipped file generated upon validation



iTax Highlights

Payments

•43 Commercial Banks have been integrated with the KRA Payment Gateway system thus enabling taxpayers make payments conveniently via online banking, cash, cheque and RTGS.

Taxpayer Account

•Real time update of ledger upon payment registration and submission of payments through designated partner banks.



Available on the portal

- * PIN Application, PIN Checker
- * WHT Certificate Checker
- * TCC Application, TCC checker
- Generate E-Slip
- Electronic filing and amending returns, View Tax Returns Filed
- View Taxpayer Account/Ledger
- E-Query
- * Application for Refund, Transfer of Tax Credits
- * Application for Payment Plan
- Application for Waivers and Write Offs







THE END COMMENTS AND QUESTIONS



