## AGILITY AS A SUCCESS STRATEGY





Growth an change is a journey of necessity.



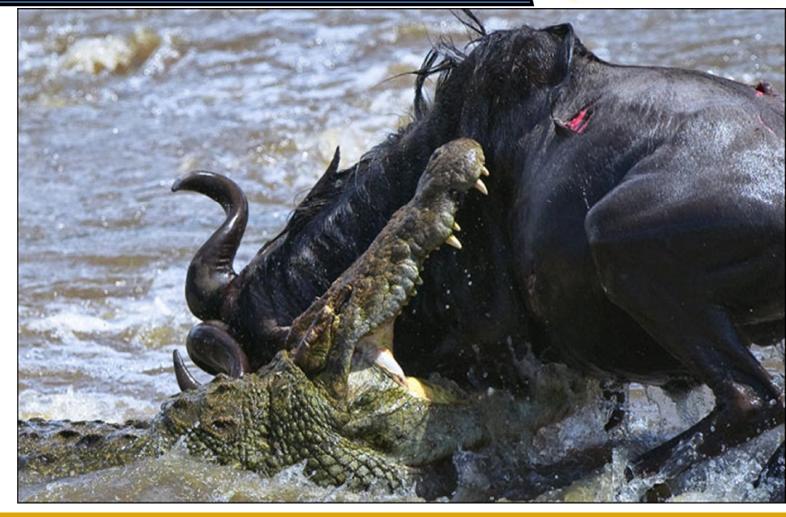
## Agility must be deliberate





## You must manage challenges & risks of change





## Don't loose focus of the greener grass.





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## Embrace continuous improvement mantra





#### Quote



Every morning in Africa, a gazelle wakes up, it knows it must outrun the fastest lion or it will be killed. Every morning in Africa, a lion wakes up. It knows it must run faster than the slowest gazelle, or it will starve. It doesn't matter whether you're the lion or a gazelle-when the sun comes up, you'd better be running."

Christopher McDougall

## Lets Get Running





## The 4 Truths





## Increased Competition





#### Informed Customers





## Increased Demand for Customer Support





#### **Product Similarity**







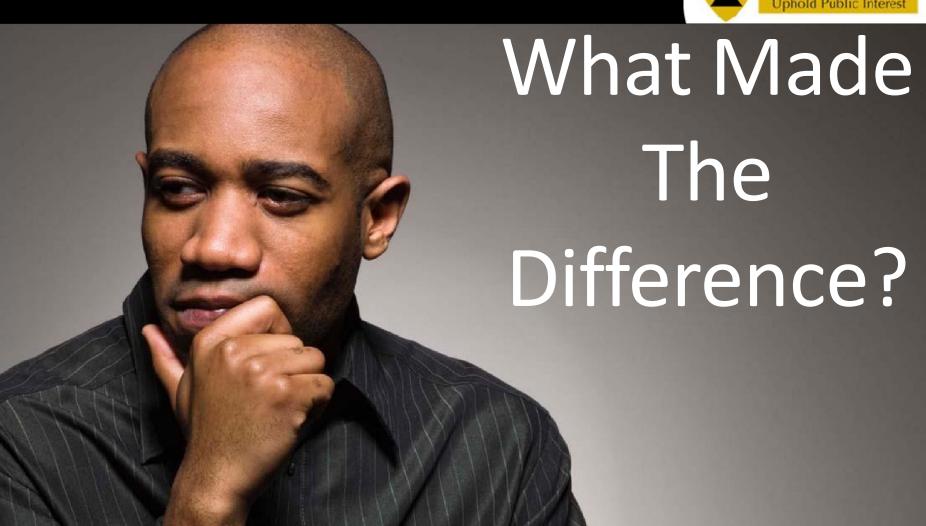












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## Connecting People



# SAMSUNG





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#### **Secret Service**





## Non-Negotiable Standards





## **Above and Beyond**









## THANK YOU!

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Credibility

Professionalism

**AccountAbility**