



#### **ICPAK 2016 ANNUAL TAX CONFERENCE**

# THEME: IS TAX A MONSTER? DISPELLING THE MYTHS

#### **TOPIC**

# Regional Perspectives on Taxation – The East African Region

Wednesday 21st September, 2016 at Pride Inn Paradise, Mombasa

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# **Voluntary Compliance**





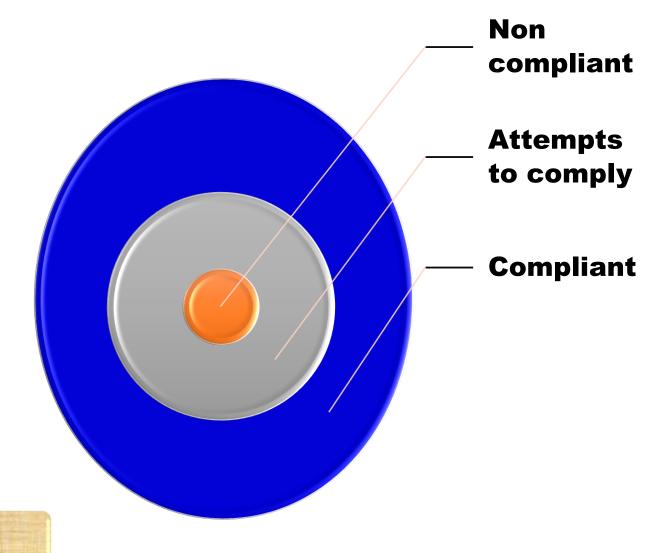
# Factors Influencing Voluntary Compliance

- 1. Deterrence Size of sanctions
- 2. Affordability / compliance cost
- 3. Benefits of compliance Tax Compliance Certificate
- 4. Opportunities Provision of services in return for taxes paid
- 5. Tax moral Social norms
- 6. Regulations No opportunity to evade





# **Voluntary Compliance**





#### **Voluntary Compliance – Why Comply?**

- Deterrence laws
- Country laws and regulations
- Fairness and trust
- Integrity
- Compliance reliefs





### **Fostering Voluntary Compliance**

- Simple compliance rules and regulations
- Tax payer education and outreach programs on voluntary compliance
- Litigation on defaulters joint and several liability
- Reducing compliance costs
- Online tax services and information





# **Barriers to Voluntary Compliance**

- >Perceptions of an unfair tax system
- >Fraud
- >Tax Evasion and Avoidance schemes
- >General tax non-compliance
  - **□Tax Errors**
  - **□Non payment**
  - **□Late payment**
  - **□Under-reporting**





# **Tax Administration**





#### **Tax Administration**

- Adequate tax laws and regulations
- Effective and efficient tax payment / Collection
- Enforcement Simplifying registration, procedures and processes
- Quality control on tax systems and collection agencies





#### **Tax Administration**

- Simplification of tax laws Clear, unambiguous rules to avoid conflicts
- Double Treaty Agreements
- Tax tribunals and appeals mechanism
- Training and education on tax laws
- Concessions and consultations
- Facilitation of tax exemptions & tax incentives





### **Tax Information Sharing**





# **Tax Information Sharing – Why?**

- Strengthening tax policies
- Improved tax administration
- Building on tax treaties
- Shared tax responsibility





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#### **Tax information sharing - assessment**

- Regulatory obligations
- Performance indicators and Assessment tools
- Tax Planning
- Improved tax enforcement agencies
- Tax transparency and accountability
- Broad Access to tax information





#### **Tax Information Sharing - Negatives**

- □ Lack of genuineness in the partnerships
- **☐** Fluctuating tax rates
- □Non co-ordination of tax regimes
- □Complexity in tax rates and boundaries





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# THANK YOU



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