



#### Forensic Audit Workshop

#### **Fraud Response Management BEST WESTERN CREEKSIDE HOTEL, MOMBASA 7 October 2016**

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### Agenda

- □ Definition
- ☐ Fraud Schemes
- ☐ Fraud profile
- □ Components of an anti-fraud program

















☐ Organizations that deny the true possibility of fraud are at the greatest risk

"A good plan executed today is better than a perfect plan executed at some indefinite point in the future"















#### Definition

Adopted the Association of Fraud Examiners (ACFE) definition of fraud as being all those activities involving dishonesty and deception that can drain value from a business, directly or indirectly, whether or not there is personal benefit





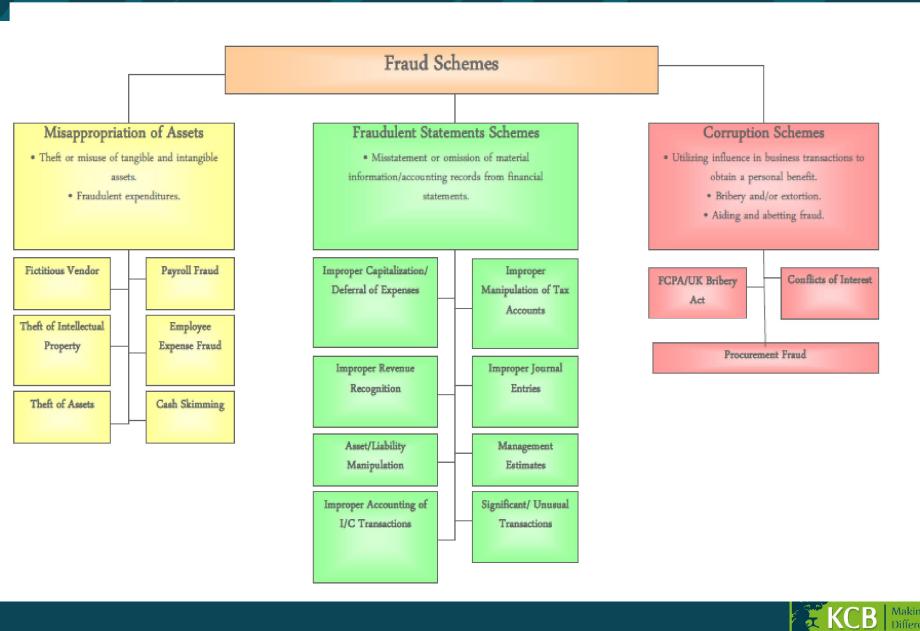












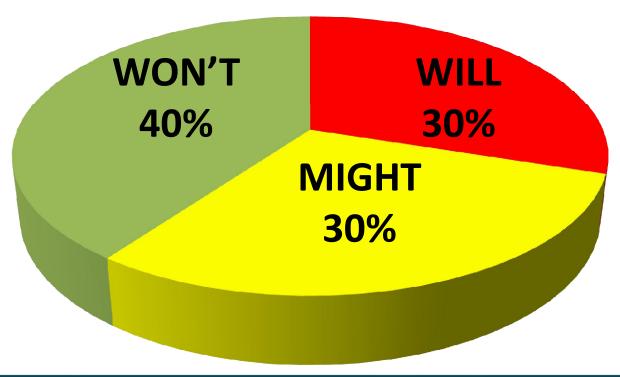








#### WHO COMMITS FRAUD?



















### Why and How

#### The person with Capability

- Position and authority in the organization
- High level understanding of system
- Egoisticc nature
- Persuasive & deceptive nature
- Resilience to stress



















#### The Cost of Occupational Fraud

- Fraud is ubiquitous; it does not discriminate in its occurrence
- While anti-fraud controls can effectively reduce the likelihood and potential impact of fraud, the truth is that no entity is immune to this threat
- Typical organizations lose 5% of their revenues to fraud
- All organizations are susceptible to occupational fraud, but different forms of fraud present different levels of risk
- The ACFE study analyzed 1,483 cases that caused in excess of \$3.7 trillion in losses due to fraud
- The median duration for the frauds was 18 months









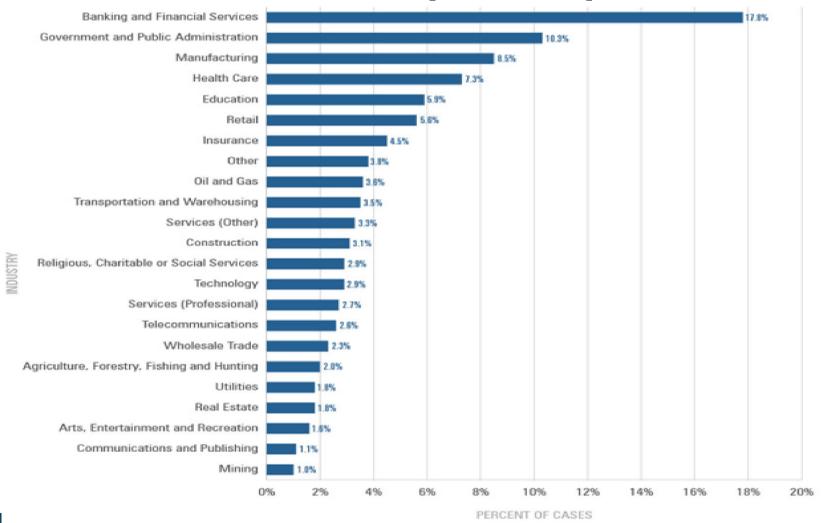








#### Fraud by Industry









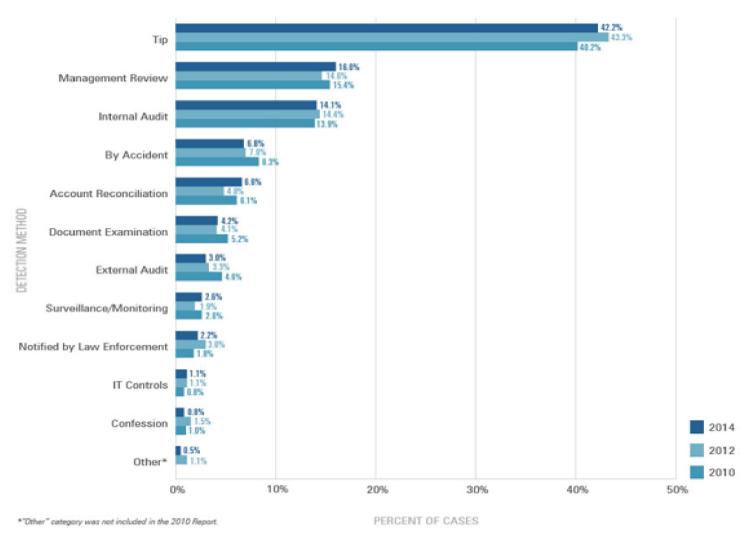








# Initial Detection of Frauce CPAK















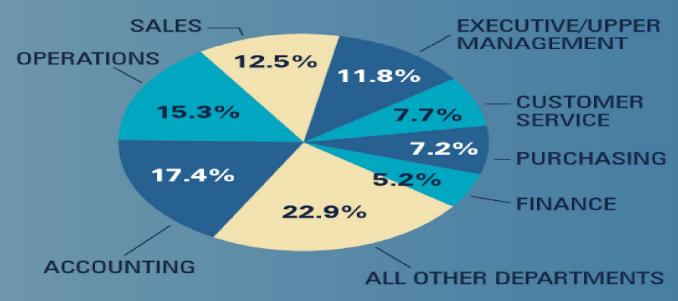




### Fraud By Department

#### DEPARTMENT

77% of all occupational frauds originated in one of seven organizational departments: accounting, operations, sales, executive/upper management, customer service, purchasing and finance.

















#### **POSITION**

The majority of occupational frauds were committed by staff at the employee or managerial level.























#### MEDIAN LOSS BY POSITION

The higher the fraudster's level of authority, the greater losses tended to be.



\$75,000

\$130,000 MANAGER

\$500,000 OWNER/EXECUTIVE

























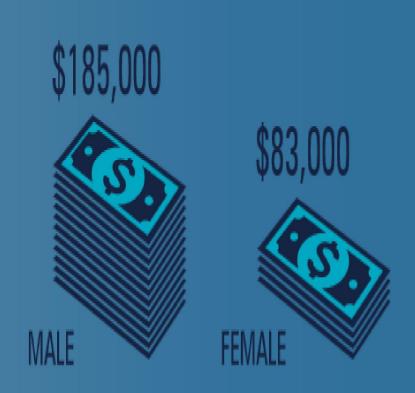






## MEDIAN LOSS BY GENDER

Losses attributed to males were 123% higher than losses caused by females.



















### Profile of a Fraudster











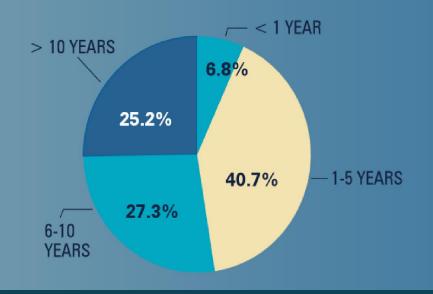






#### **TENURE**

7% of perpetrators committed fraud during their first year on the job. 53% had been with their organizations for more than five years.



#### **MEDIAN LOSS BY TENURE**

The longer a fraudster had worked for a company, the more harm he or she was likely to cause.

- \$ \$51,000
- < 1 YEAR
- \$100,000
- 1-5 YEARS
- · **⑤** · \$200,000
- **6-10 YEARS**
- · 😝 · \$220,000
- > 10 YEARS















When collusion is involved, median losses due to fraud increase substantially





\$300,000

two or more perpetrators





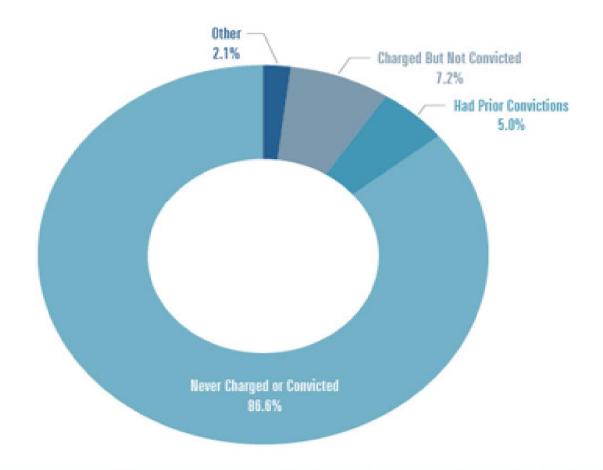
























CPAK

## Control Weaknesses Contributin

Fraud





















#### RELIANCE EXTERNA AUDITS

PERCENT OF ORGANIZATIONS HAD EXTERNAL AUDITS OF THEIR FINANCIAL STATEMENTS

PERCENT OF FRAUDS WERE DETECTED BY EXTERNAL AUDITS

Making the Difference













## Why Fraud Risk Management

- A proactive fraud risk management program:
- Sends a clear anti-fraud message
- ☐ Demonstrates a sound business strategy
- ☐ Enhances the organization's image and reputation
- ☐ Promotes goodwill
- ☐ Ensures compliance with laws and regulations
- ☐ Directly increases the bottom line









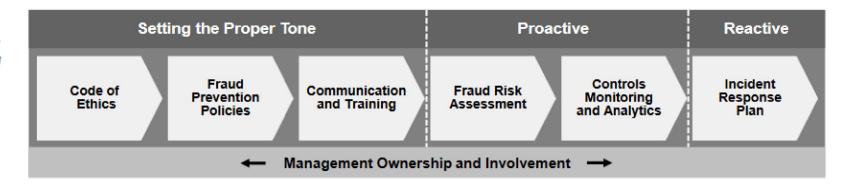






#### **Components of an Anti-Fraud Program**

Elements of a successful corporate anti-fraud program



Anti-fraud key activities

- Corporate compliance program design
- Corporate compliance assessment
- Gap analysis
- Future state design session
- Discovery response planning
- ▶ Records and information management

- ▶ Who owns fraud?
  - Assign roles and responsibilities
- Fraud and risk committee formulation
- Customized training
- ▶ Corporate governance
- Design sessions
- Corporate anti-fraud roadmap

- ▶ Fraud risk assessment
- ▶ Targeted anti-fraud analytics
- Internal control monitoring
- Internal control testing

- Investigations
- Response plan
- Discovery and document review
- Forensic data analytics
- Assessment & remediation
- Continuous improvement







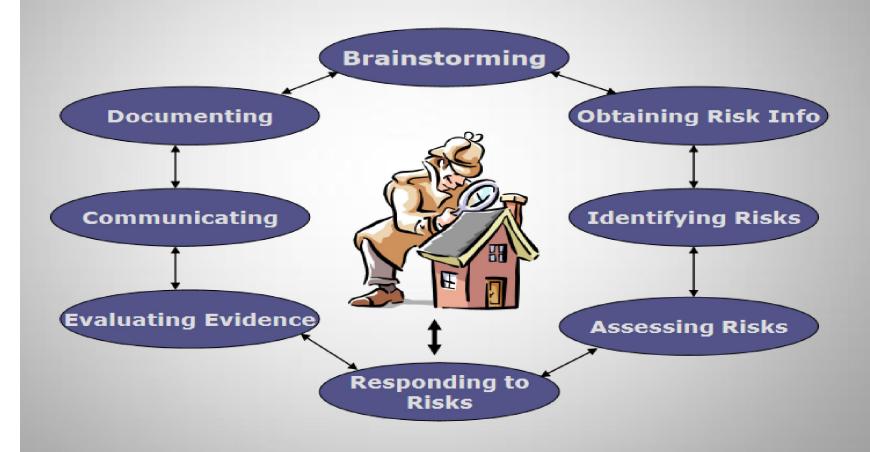








### Responding to Fraud Risks





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