

# FRAUD AUDIT PLANNING AND EXECUTION

ICPAK FORENSIC AUDIT SEMINAR, EASTERN BRANCH

Uphold public interest

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# Responding to fraud



An entity/organisation's approach to dealing with fraud should be clearly described in its **fraud policy** and **fraud response plan**.

#### Purpose of the fraud response plan

- •The fraud response plan is a formal means of setting down clearly the arrangements which are in place for dealing with detected or suspected cases of fraud.
- •It is intended to provide procedures which allow for evidence gathering and collation in a manner which will facilitate informed decision-making, while ensuring that evidence gathered will be admissible in the event of any civil or criminal action.
- •Other benefits arising from the publication of a corporate fraud response plan are its deterrence value and the likelihood that it will reduce the tendency to panic.
- •It can help restrict damage and minimise losses, enable the organisation to retain market confidence, and help to ensure the integrity of evidence.

## Fraud Audit



A fact-finding exercise to gather evidence to establish facts following an allegation or suspicion of malpractice about a person, a process or an organisation.

#### **Key Elements**

- 1.Fact Finding
- 2. Evidence
- 3. Allegation or Suspicion

## Fraud Audit Process



Planning

Execution

Reporting

# Planning



Management Planning Fraud
Auditor's
Planning

Overall Planning

# Management Planning



### <u>Trigger</u>

- Whistleblow er
- Audit findings
- External party complaints
- Management Reviews

#### Whistleblower

- Protection
- Reporting concerns
- Legitimacy of allegation

#### Investigator

- Internal/Ext ernal
- Security
- Skills & Traits

#### **Suspects**

 Suspend or Not

## Suspension



Consider the grounds.

Sufficient reason?
Substantial suspicion

Consider the risk.

Interference with evidence? Could they steal more money?

Consider the implications.

Company policy and employment act?
Could someone else interfere with
evidence? Security of other staff/whistle
blowers/witnesses? Time to reveal there
are under suspicion

### Fraud Audit Plan



A Fraud audit plan sets out what you are going to do and when.

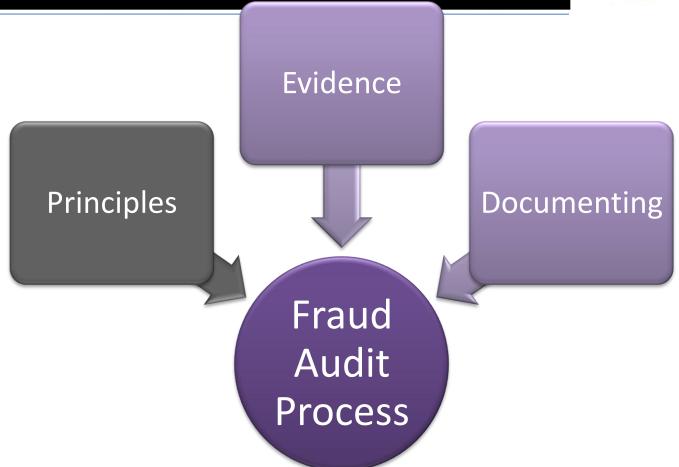
- a) A clear process to follow, assists organisation.
- b) Auditable and transparent
- c) Planning and preparation, accommodate staff working practices, time scales, preservation of evidence.

KEEP AN OPEN MIND, THE PLAN SHOULD BE FLEXIBLE!



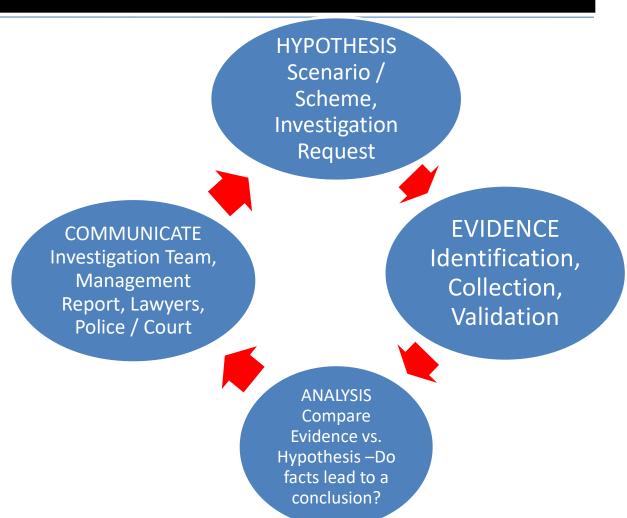
## Execution





## The Fraud Audit process





# Fraud Audit Principles



Fraud Audit deal only in facts and must be able to show where the facts came from

Transparent

All action must be documented/ case file diary

Proportionate

The minimum level of intrusion and disruption necessary to achieve the aim

Only share information with people who <u>need</u> to know

Secure

Evidence-led

Fraud
Audit
must be...

Fair

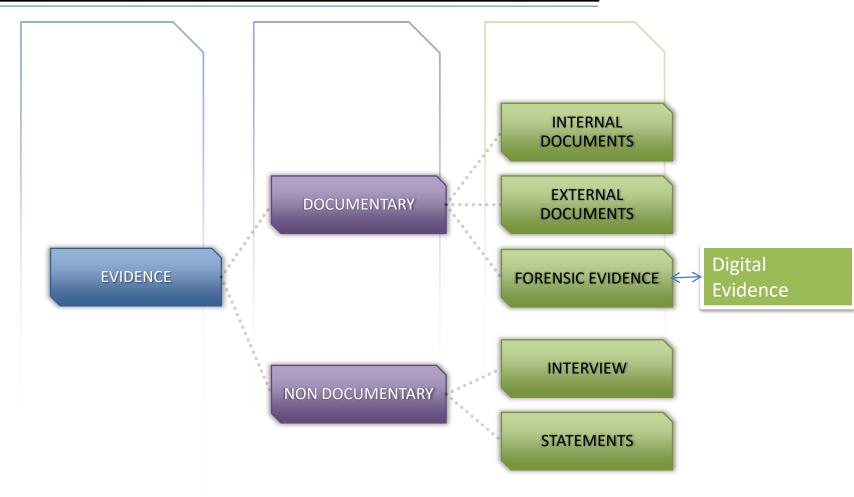
Collect evidence that leads to and away from particular suspects

Methodical

Plan activity, step by step, with an aim in mind – details are important

## Evidence





#### Document Evidence



This will be the evidence used if the case is used in HR disciplinary procedures or is given to Police,

For your own protection.... In court your actions will be considered and some civil claims can take several years to go through the system

## Interviewing



#### Interview your suspects – It is NOT an interrogation!

Interviewing is a skill that is learnt over time,

#### **Pointers**

- Plan
- •In the interview Tell me Explain Describe
- •After the interview At the end of the interview inform the suspect what will happen next. Follow up on suspect responses

#### **Record Witness Statements**

"I was, I saw, I did"

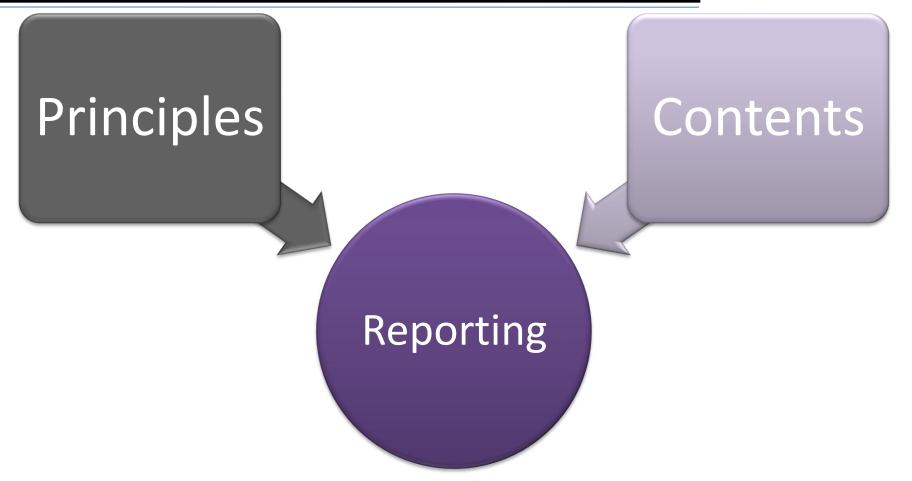
## Your Evidence Must be:



- 1 •Secured
- 2 Reliable
- Documented
- 4 Disclosed

# Reporting





# Fraud Audit Report: The Principles



- Be specific
  - Do not generalise

"Fraud in the office is endemic..."

"It is likely we have been defrauded..."

- •Do not make value judgements
- Use dates, names, active language

- Do not accuse anybody of fraud or theft
- Only state things for which you can attest

#### Contents



#### •Summarise:

- The grounds for the investigation
- The work carried out in the investigation
- Describe the <u>evidence</u> you have collected clearly-Exhibits file
- Quantify the loss

State <u>remedial action</u>

Recommend onward action if appropriate

## Aftermath of fraud:



# Legal and Court Process

- A Forensic Auditor appears in court as an expert witness
- He testifies in the form of an opinion

#### The End



#### Discussion/Questions/Clarifications

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