



KENYA REVENUE
AUTHORITY

ISO 9001:2015 CERTIFIED

Public Notice

Integrated Customs Management System (iCMS)

Kenya Revenue Authority (KRA) is in the process of rolling out the Integrated Customs Management System (iCMS). iCMS is a robust intelligent system that consolidates all customs cargo clearance processes to one point of access, to improve our customers' experiences.

KRA wishes to notify Importers, Exporters, Clearing Agents, Shipping Lines, Air Cargo Operator/ handlers, Sea Cargo Handlers, Consolidators, Courier and Partner Government Agencies that:

- With effect from **25th October, 2017**, all IDF applications shall be submitted and processed on iCMS.
- All Air Cargo Manifests and Customs Declarations for cargo arriving on or after **6th November, 2017** shall be submitted and processed on iCMS.
- All Sea Cargo Manifest and Customs Declarations for sea/ road cargo arriving on or after **13th November, 2017** shall be submitted and processed on iCMS.

Please ensure compliance to avoid undue inconvenience.

For further assistance please call (020) 281 2054/2196

or

Email: icmssupport@kra.go.ke

Commissioner Customs & Border Control

Disclaimer: Taxpayers are notified that KRA will not accept responsibility for payments not received, credited and validated in the relevant Kenya Revenue Authority accounts **Corruption Reporting:** +254 (0726) 984 668, Email: corruptionreporting@kra.go.ke. **Contact Centre:** +254 (020) 4 999 999, +254 (0711) 099 999, Email: callcentre@kra.go.ke. **Complaints & Information Center:** +254 (0) 20 281 7700 (Hotline), Email: cic@kra.go.ke

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Tulipe Ushuru Tujitegemee!

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