



KENYA REVENUE  
AUTHORITY

ISO 9001:2015 CERTIFIED

## Public Notice

### Invalidation of PINS not migrated to iTAX

Pursuant to the provisions of the Tax Procedure Act 2015, Kenya Revenue Authority (KRA) made it mandatory for all taxpayers to use the iTax platform with effect from 1<sup>st</sup> August 2015 for PIN registration, filing of returns, payment and access of other tax related services.

KRA has continuously facilitated and offered support through various mediums to all Taxpayers to assist them to register or migrate and update their PINs on the iTax platform to enable their active interaction with the system.

As of July 2017, KRA has noted that there are taxpayers who have not migrated their PINs into iTax while other taxpayers who are already in iTax are either not filing or those in active businesses are filing nil or no returns at all. In this regard, all PINs falling under these categories will be rendered inactive in the iTax Platform.

KRA therefore notifies the general public that those who have not updated their PINs in iTax should do so by 31<sup>st</sup> August 2017 and commence filing immediately. Taxpayers who have not filed any tax return for the last three months will be considered as not trading and their PINs rendered inactive.

We further advise all taxpayers and the public to use the "PIN Checker" link available on the iTax Portal to verify details of their suppliers and confirm if their PINs are active.

PINs not yet migrated to iTax may be migrated through the iTax Portal available through <https://itax.kra.go.ke>. Taxpayers who encounter any form of difficulty may seek assistance from the nearest KRA office, Call Centre, iTax Support Centre or Huduma Centre.

## Commissioner of Domestic Taxes

**Disclaimer:** Taxpayers are notified that KRA will not accept responsibility for payments not received, credited and validated in the relevant Kenya Revenue Authority accounts **Corruption Reporting:** +254 (0726) 984 668, Email: [corruptionreporting@kra.go.ke](mailto:corruptionreporting@kra.go.ke). **Short Messaging Services (SMS):** Dial (\*572#) or Text to 22572. Contact Centre: +254 (020) 4 999 999, +254 (0711) 099 999, Email: [callcentre@kra.go.ke](mailto:callcentre@kra.go.ke). **Complaints & Information Center:** +254 (0) 20 281 7700 (Hotline), +254 (0) 20 281 7800 (Hotline), +254 (0) 20 281 7800 (Hotline), +254(0) 20 343 342, Fax +254 (0) 20 341 342, Email: [cic@kra.go.ke](mailto:cic@kra.go.ke)

@KRACare Kenya Revenue Authority Kenya Revenue Authority



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