

# Inaugural Branch Summit Central Rift July 18 – 20, 2018

# FRAUD RISK MANAGEMENT

Presentation by CPA Patrick Nganga

# Agenda



- 1. The Headlines
- 2. What is Fraud
- 3. The Fraud Triangle
- 4. Fraud Risk Management
- 5. FRM Components
- 6. Interactive Session

### The Headlines



# Cyber attacks cost Kenya Sh20bn in 2017

By Anita Nkatha For Citizen Digital

( Updated on: 1923, April 11, 2018 (EAT),

NYS hit by fresh Sh10 billion scandal

May. 12, 2018, 6:00 pm | By PAUL ILADO

# CBK probes 78 Imperial Bank accounts for fraud

Internet fraud costs Kenyan FRIDAY, MAY 11, 2018 10:29 banks Sh3bn







WEDNESDAY MAY 4 2011

### Sweet, bitter tale of Mumias

Ten years of mismanagement, plunder of resources and tax evasion push Kenya's largest sugar producer to it's deathbed

People Daily . July 13, 2018



♦ 2.524 ■ 4 minutes read

ICPAK blames directors for rising cases of fraud

Dec. 09, 2015, 7:30 am

By RICHARD MUNGAI

### What is Fraud



Any <u>intentional</u> or <u>deliberate</u> act to deprive another of property or money by guile, deception, or other unfair means. - *ACFE* 

Fraud involves using deception to dishonestly make a personal gain for oneself and/or create a loss for another - cima.

### **Most Common Fraud**



- Asset misappropriation
- Bribery and Corruption
- Consumer fraud
- Cybercrime
- Procurement fraud
- Business misconduct
- Financial Statements fraud

# Why do people commit Fraud?

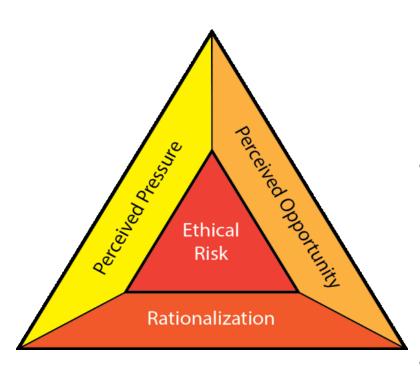




- Motivation of potential offenders
- Conditions under which people can rationalise their prospective crimes away
- Opportunities to commit crime(s)
- Perceived suitability of targets for fraud
- Technical ability of the fraudster
- Expected and actual risk of discovery
- Expectations of consequences of discovery
- Actual consequences of discovery.

# **Fraud Triangle**





 Pressure (Motive) – the need for committing fraud (e.g. need for money)

 Rationalization – the mindset of the fraudster that justifies them to commit fraud;

 Opportunity – the situation that enables fraud to occur

# **Fraud Triangle**



11%

Rationalisation

"To what extent do each of the three factors contribute to the incident of fraud and/or economic crime committed by internal actors?"

Incentive/pressure to perform 59%

Fraud Risk

Source: Global Economic Crime and Fraud Survey 2018

Opportunity

# Why Manage Fraud?



- Organisations may be losing up to 5% of annual turnover as a result of fraud
- Corruption estimated to cost the global economy about \$4 trillion annually
- Only a small percentage of losses from fraud are recovered by organisations
- A high percentage of frauds (value) are committed by senior management and executives
- Fraud losses are not restricted to a particular sector or country
- Prevalence of fraud is increasing in emerging markets.



2,690 real cases of occupational fraud

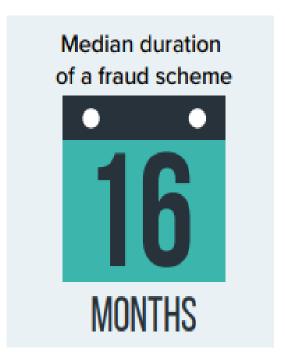
from

125 countries

in

23 industry categories

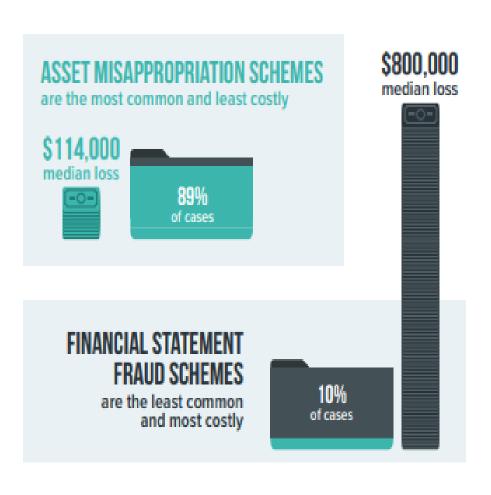






was the most common scheme in every global region





# TIPS are by far the most common initial detection method

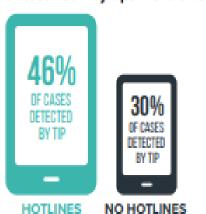


#### EMPLOYEES provide over half of tips, and nearly 1/3 come from



### ORGANIZATIONS WITH HOTLINES

detect fraud by tips more often





WERE RESPONSIBLE FOR NEARLY
HALF OF FRAUDS



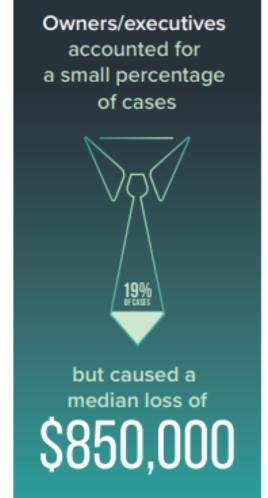
ALL 18 ANTI-FRAUD CONTROLS

ANALYZED WERE ASSOCIATED

WITH LOWER FRAUD LOSSES

AND QUICKER DETECTION

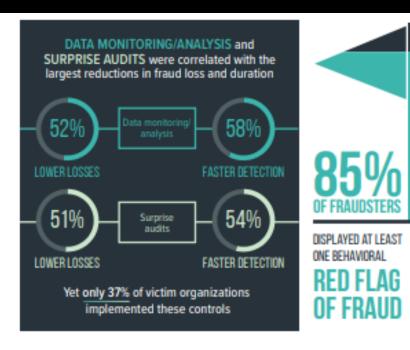














OVER THE PAST 10 YEARS, OCCUPATIONAL FRAUD REFERRALS TO PROSECUTION DECLINED 16%



ONLY 4%
OF PERPETRATORS
HAD A PRIOR
FRAUD CONVICTION

A MAJORITY OF THE VICTIMS RECOVERED NOTHING

# **Fraud Risk Management**





Fraud Risk Management ("FRM") is an ongoing process that provides an organisation with the tools to manage fraud risk in a manner **consistent** with the entity's needs as well as regulatory requirements - KPMG

### **FRM Components**





Establish a fraud risk management policy as part of organizational governance

Monitor the fraud risk management process, report results and improve the process Perform a comprehensive fraud risk assessment

Establish a fraud reporting process and coordinated approach to investigation and corrective action

Select, develop and deploy preventive and detective fraud control activities

Source: Committee of Sponsoring Organizations of the Treadway Commission (COSO)

### **Fraud Risk Governance**



 An integral component of corporate governance and the internal control environment

- The organization establishes and communicates a Fraud Risk Management Program that demonstrates:
  - Expectations of the board of directors and senior management and
  - Their commitment to high integrity and ethical values regarding managing fraud risk.

### **Fraud Risk Assessment**



 A dynamic and iterative process of identifying and assessing fraud risks relevant to the organization.

- Fraud risk assessments:
  - Identify specific fraud schemes and risks,
  - Assess their likelihood and significance,
  - -Evaluate existing fraud control activities,
  - -Recommend actions to mitigate residual fraud risks.

### **Fraud Control Activities**



 Action established through policies and procedures that helps ensure that management's directives to mitigate fraud risks are carried out

 The organization selects, develops, and deploys preventive and detective fraud control activities to mitigate the risk of fraud events occurring or not being detected in a timely manner.

# **Investigation and Corrective Action**



 Developing and implementing a system for prompt, competent, and confidential review, investigation c actual or suspected fraud.

 Resolution of instances of noncompliance and allegations involving fraud and misconduct.



# **FRM Monitoring Activities**





- Ensure that each of the five principles of FRM is present and functioning as designed,
- Identify needed changes in a timely manner.
  - The organization selects, develops, and performs ongoing evaluations
  - Communicate FRM program deficiencies
  - -Taking corrective action

# **Other Steps**



- The Global Economic Crime & Fraud Survey 2018 identifies for steps to fight fraud:
  - Recognise fraud when you see it
  - -Take a dynamic approach
  - Harness the protective power of technology
  - Invest in people, not just machines



"Whoever is detected in a shameful fraud is ever after not believed even if they speak the truth." Phaedrus



Interactive session