



Robotic Process Automation (RPA)

Harnessing the power of AI and ML

Barnabas Chirombo

Head: ACL Africa



Enablers of the Data Analytics Revolution



1. Artificial Intelligence (AI)
2. Natural Language Processing
3. Information as a corporate asset
4. Smart devices that produce and consume IoT data
5. Trust – digital ethics frameworks

Data bots

- **Internet Bot**
- **Definition - What does *Internet Bot* mean?**
- A data bot, in its most generic sense, is software that performs an automated task over the data.
- More specifically, a bot is an automated application used to perform simple and repetitive tasks that would be time-consuming, mundane or impossible for a human to perform.
- Bots can be used for productive tasks, but they are also frequently used for malicious purposes.

AI deals with the following issues-

- Reasoning and Problem Solving
- Knowledge representation
- Planning
- Learning

Natural Language Processing (NLP)



- **Perception**
- **Motion and Manipulation**
- **Social Intelligence**
- **General Intelligence**

- “Hey Siri, what is Machine Learning?”
- **Machine Learning** *is concerned with giving machines the ability to learn by training algorithms on a huge amount of data. It makes use of algorithms and statistical models to perform a task without needing explicit instructions.*
- There are three types of learning here:
 - Supervised and semi-supervised learning
 - Unsupervised learning
 - Reinforcement learning

Machine Learning often deals with the following issues:

- Collecting data
- Filtering data
- Analyzing data
- Training algorithms
- Testing algorithms
- Using algorithms for future predictions
- Common examples of this phenomenon are virtual personal assistants, refined search engine results, image recognition, and product recommendations.

Data Science



- “The science and engineering of making intelligent machines, especially intelligent computer programs”.
- Intelligence distinguishes us from everything in the world.
- How about consciousness?
- Making computers understand, apply knowledge.
- Also, improve skills - significant role in our evolution.

