

### 4<sup>TH</sup> DEBT MANAGEMENT SEMINAR Presentation by:

### CCP Zipporah Njoroge CEO Credit & Debt Management Services Ltd, Wednesday, 3<sup>rd</sup> July 2019

Uphold public interest





### Sustainability In Debt Management



# DEBT AND FINANCIAL DISTRESS:A LOOK AT THE KENYA RETAIL INDUSTRY

## Table of Content



- Overview of Financial Distress
  Overview of retail industry in Kenya
- 3. Ways of dealing with Financial Distress

### Introduction



### **Definitions**

- Retailing involves selling of <u>goods</u> and <u>services</u> to final users for the purpose of consumption.
- <u>Retailers</u> act as the final link in the supply chain.

### Introduction



### What is Financial distress?

### Financial Distress



It is a condition whereby a debtor or a borrower is unable to meet obligations when they fall due
 Promises To Pay (PTP) are not honored
 Many times it leads to receivership & Bankruptcy

### Understanding Financial Distress



In a healthy economy there will always be rise and demise of businesses.

- Changing consumer preferences, emerging technologies and resource flow from inefficient firms to firms that are efficient contributes to demise of businesses.
- Internal factors like <u>liquidity</u> and <u>leveraging</u> are key contributors to financial distress

### Understanding Financial Distress



- Financial distress can also be caused by external factors which are beyond their control like;
  - High interest rates
  - Competition
  - Industry saturations
  - High rate of entry and
  - Over- leveraging of firms



### Understanding Financial Distress



- Financial Restructuring: This involves reorganizing a firms equity and debt capital.
  - Private workouts- negotiate with suppliers
  - Legal- Reorganize and merge with others.
  - bankruptcy-- Liquidation
- Non-financial Restructuring: involves improvement on operations, risk, management information system, staff, stock management etc.

### Overview of Retail Industry In Kenya



- Direct Selling by Multinationals
- Health and Beauty specialist
- Internet retailing- Jumia, Masoko
- Mobile Internet retailing
- Modern grocery retailers

### Overview of Retail Industry In Kenya



- Retail sector has continued to grow and with sprouting up of shopping malls, more retail stores have been opening targeting mid-level and high level income consumers.
- A report by Kenya Bureau of Statistics 2018, shows the sector employs more than 300,000 people both directly and indirectly.
- The retail industry is ranked 5<sup>th</sup> in contribution to the GDP

### Retail Industry





## Retail Industry



- Success of the retail sector has been driven by a robust supply chain, tapping from a vibrant manufacturing sector locally and imports.
- The success is now under threat due to delayed payments to suppliers.
- A report by state department for trade indicate that delays in payment range between 180-240 days and an estimated credit overdue of KES40bn. (suppliers & Financial institutions)

### Retail Stores overview in Kenya 🚺



#### Table 5: Lead Retailers in Late Payment, status as at 31st December 2016

Supermarket	Amount Owing	% share
1. Nakumatt Holdings LTD	552,309,168	34%
2. Tuskys Limited	497,535,571	31%
3. Naivas	220,388,144	14%
4. Uchumi Supermarket Ltd	196,359,153	12%
5. Chandarana Supermarkets Limited	28,570,192	2%
Sub-total	1,495,162,229	93%
Other supermarkets	111,666,927	7%
Total	1,606,829,156	100%

ource: KAM Secretariat

# Retail Stores overview in Kenya CPAK



#### Table 2: Lead Retailers in Later Payment, status as at 31st December 2016

Retailers name	Debt Owed 60 days and above	% share in total outstanding debt of 60 days and above
Nakumatt Holdings Limited	136,450,025	41%
Uchumi Super Markets Limited	106,758,588	32%
Tuskys Ltd	30,263,208	9%
Naivas Supermarket	25,273,596	8%
Chandarana Supermarket Ltd	10,407,401	3%
Sub-total	309,152,818	92%
Others	26,313,826	8%
Total	335,466,644	100%

Source: Association of Suppliers of Kenya

# Root Causes of Financial Distress in Retail Sector



- **Borrowing Costs;** making it difficult for the stores to achieving profitability
- Poor governance & oversight;
- over-expansion; use of cash meant to pay suppliers to open new businesses
- Theft by employees which negatively affect the cash flow.
- Diversion of cash; the retailers by holding too much cash end up investing elsewhere,

# Root Causes of Financial Distress



- Renting out premises at very expensive rates to beat competition.
- Paying Leases and Investment in real estate; before buildings are habitable. Working capital is tied up.
- Meager margins and high costs of operation.
- Blotted work force that is very expensive for the business (union staff)
- Poor stock management system leading to overstocking and dead stock

# Root Causes of Financial Distress



- **Competition;** limited traffic growth due to competition.
- Paying Leases and Investment in real estate; before buildings are habitable. Working capital is tied up.
- Meager margins and high costs of operation.
- Blotted work force that is very expensive for the business (union staff)
- Poor stock management system leading to overstocking and dead stock



# When a pebble is thrown into water, what happens????

### Ripple Effect of Financial Distress





### Effects of Financial Distress on Suppliers



- Delayed projects due to cash flow crisis
- Delayed Salaries hence low morale
- Deteriorating suppliers goodwill
- High finance costs from borrowing
- Low sales
- Low credit rating
- Penalties on non-compliance to statutory obligations
- Customer dissatisfaction

### Ways of Dealing With Distress In Our Businesses



- Keep records right and up-to-date on financial position
- Pay all statutory obligations (PAYE, VAT)
- Have a clear record of all your creditors
- Liquidate unnecessary assets
- Restructure the business
- Priorities your creditors. Who should be paid when.
- Seek help from professionals before it is too late.

### Question Time







### **Our Services in Credit Managen**

- Training Consultancy
- Debt Collection
- Hr Outsourcing & Recruitment S
- Credit Reference Bureau Agency

# CREDIT & DEBT MANAGEMENT SERVICES LTD

### Contacts P.O. BOX 26296 - 0054, Nairobi, Ke Tel: 0722-681 114 | 020-3556676 0774-556 676 Email : info@creditmanagement.co.

### www.creditmanagement.co.ke