# EMOTIONAL INTELLIGENCE [BE IN CHARGE]

#### THE IFRS WEEK CONFERENCE

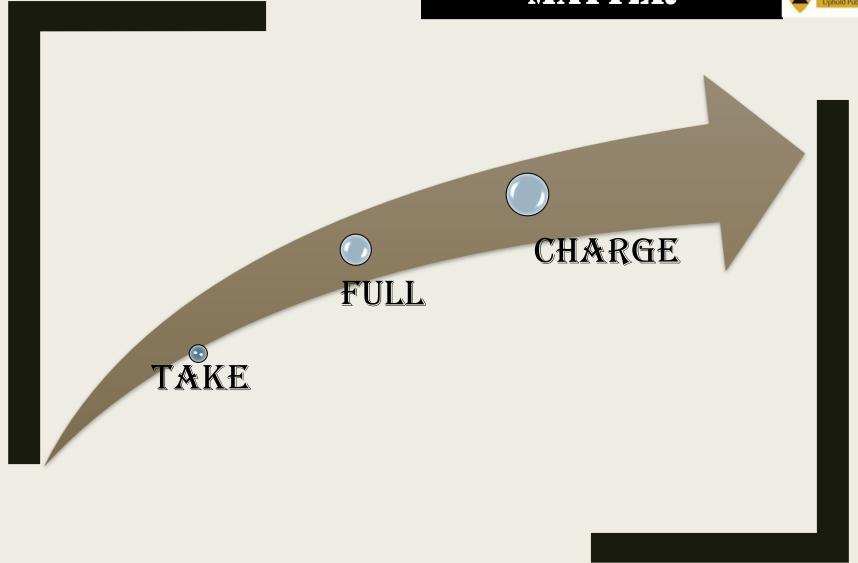
Presentation by:

CPA JOEL KOBIA, TJoe Lead Consultant – RLC Hilton Hotel, Nairobi Friday, 13<sup>th</sup> September 2019



## HEART OF THE MATTER





## PRESENTATION AGENDA



- □ Introduction
- ☐ Emotional Intelligence (EQ) Vs IQ
- ☐ The 4 Pillars of EQ
- ☐ Just Do it!

### GOOD OR BAD ... CPAK





#### THE 4 PILLARS



- □ Intrapersonal Pillar
- □ Interpersonal Pillar
- □ Adaptability Pillar
- □ Stress Management Pillar

### THE JOHARI WINDOW



### Open Self

Information about yourself that you and others know.

#### Hidden Self

Information you know about yourself but others don't.

#### Blind Self

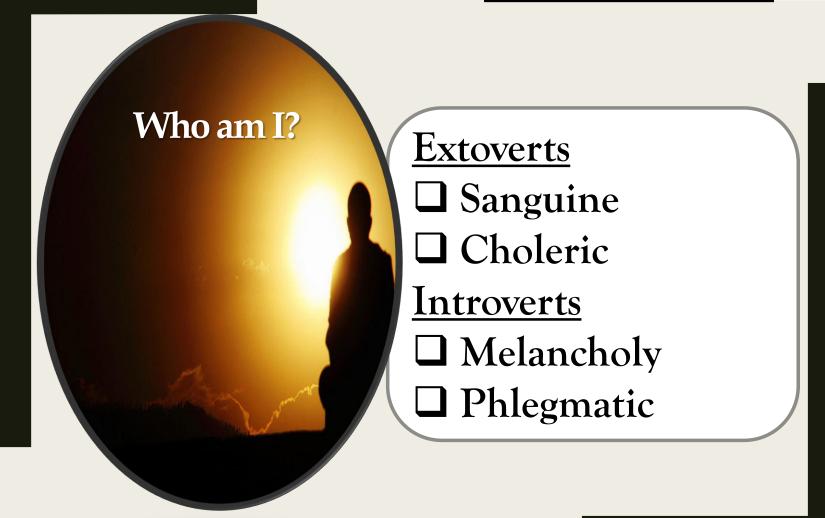
Information you don't know but others know about you.

#### Unknown Self

Information about yourself that neither you or others know.

#### SELF AWARENESS





#### INTRAPERSONAL PILLAR



Me Vs Me!

- ☐ Self Awareness
- ☐ Self Regard
- ☐ Assertiveness
- ☐ Independence
- ☐ Self Actualization

## INTERPERSONAL PILLAR



Golden & Platinum Rules!

- ☐ Empathy
- ☐ Social Responsibility
- ☐ Interpersonal Relationship

### ADAPTABILITY PILLAR



Accept Reality!

- ☐ Reality testing: See things are they are
- ☐ Problem Solving: *Identify, Define, Solve*
- ☐ Flexibility: *Unfamiliar and unpredictable*

### THE TRUTH





## STRESS MANAGEMENT PILLAR



Tolerance Levels!

- ☐ Stress Tolerance: Relaxed, Composed
- ☐ Impulse Control: Resist / Delay impulse

#### GO FOR IT!



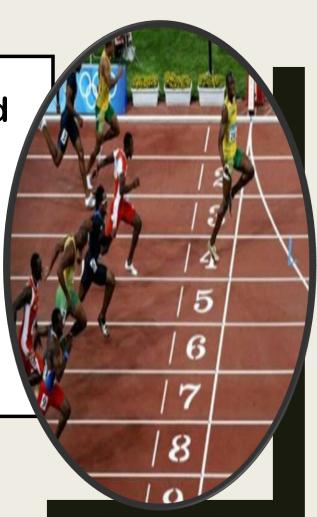
- **❖Become Deliberate**
- **❖** Declutter your life
- **❖Permit yourself to grow**
- Golden & Platinum Rules



#### GO FOR IT!!



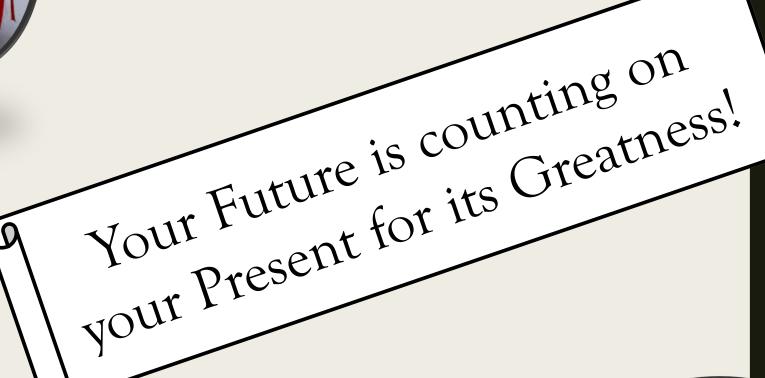
- Guide from conscious mind
- Embrace Self Awareness
- Seek more to understand
- **❖** Be the solution





### PARTING SHOT







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