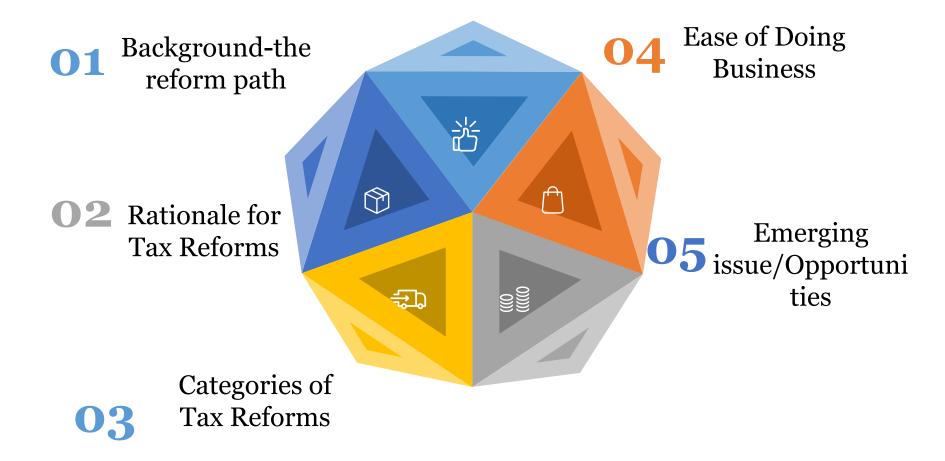


Outline







Introduction

- Economic competitiveness is underpinned by various factors key among them, cost of operation, taxation and investment policies.
- KRA's role is therefore critical
- Tax reform measures are thus necessary to reduce compliance cost and cost of collections and ultimately reduce the cost of doing business





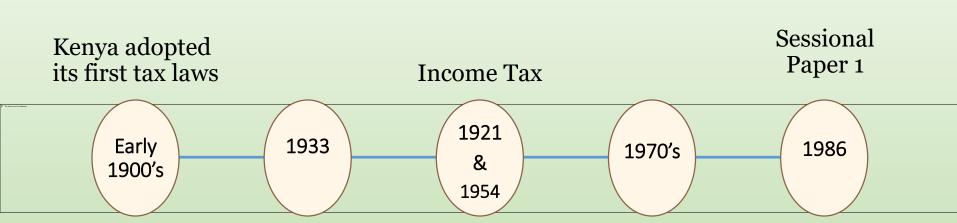
2. Tax policy – guiding principles

Equity and fairness Simplicity Predictability - certainty Low compliance and administrative cost Neutrality Sustainability





1. Background-the tax reform path



- Hut Tax
- Land Tax

Graduated Personal Tax Study Mission

The oil crisis knocked the wind out of the global economy and triggered major fiscal reforms in Kenya Introduced the
Kenya Tax
Modernization
Programme (TMP)
and provided the
catalyst in pushing
further the tax
reform agenda.





Background-the tax reform path-cont'd

Incorporation of Kenya Revenue Authority (KRA)

- VAT Act (2013)
- TPA(2015)
- EDA(2015)
- TATA (2015)
- Income Tax(2019/20)

1995 2004/05 Post 2010

Revenue
Administration Reform
and Modernization
Program adopted by the
KRA





2. Rationale for Tax Reforms

Enhance efficiency and effectiveness in tax administration - reduce cost of compliance for taxpayers and cost of tax collection for KRA

Increase tax productivity - Broaden the tax base by shifting tax policy towards greater reliance on indirect taxes as opposed to direct taxes



Achieve a tax system that is sustainable in the face of changing conditions domestically and internationally

Align with evolving business models e.g in the case of digitization where the market has moved from a physical location to a virtual space

Reduce inequality and economic distortions created by taxes

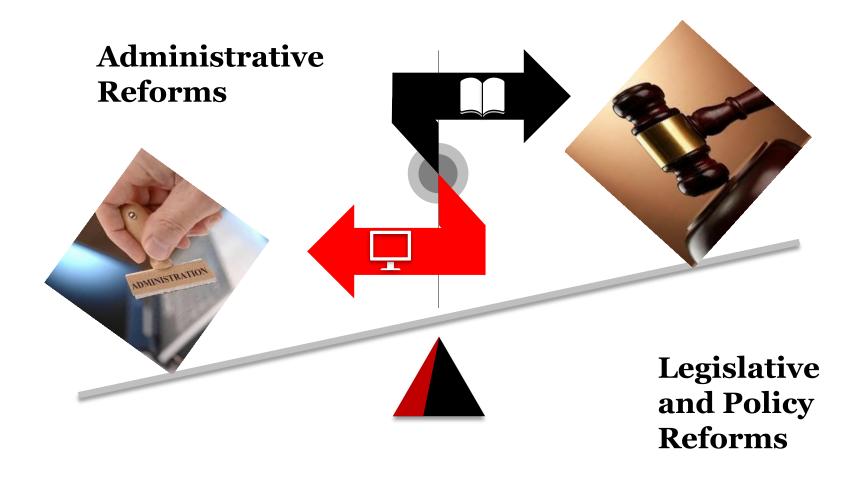
Improve efficiency, fairness and administrative feasibility of the tax regime





3. Categories of Tax Reforms

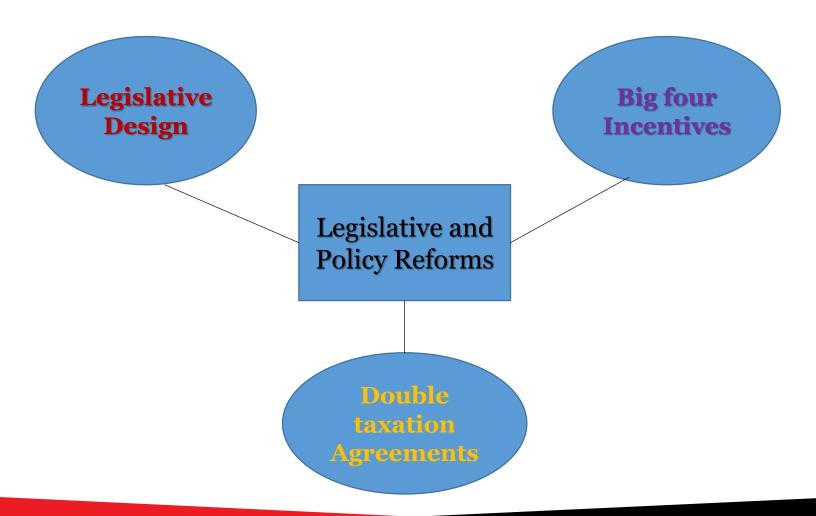
Tax reform has focused on the following two aspects:







i) Legislative and Policy Reforms- Highlights







a) Legislative Design-Key Highlights

A number of Tax statutes have either been amended or overhauled: VAT Act (2013); TPA(2015); EDA(2015); TATA (2015); Income Tax Bill(2019/20).

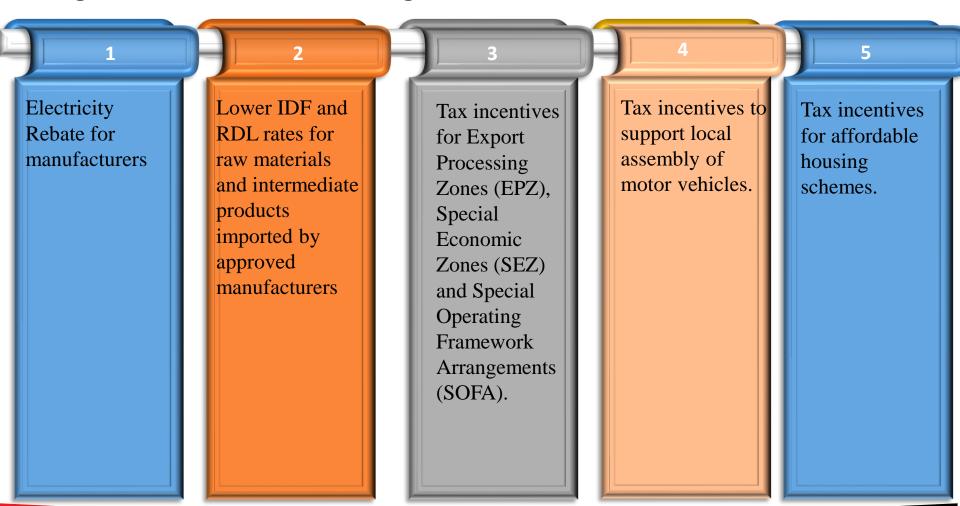






b) Incentives to Support Big4 Plan

Several incentives have been given in support of the government's Big4 Agenda. These include, among others:







c) Double Taxation Agreements (DTAs)

- Kenya has signed Double Tax Agreements with key partners to facilitate foreign companies that choose to invest in the country.
- Examples of countries that Kenya have DTA with include; UK, Denmark, France, South Africa, Sweden, Germany, Canada, Zambia.



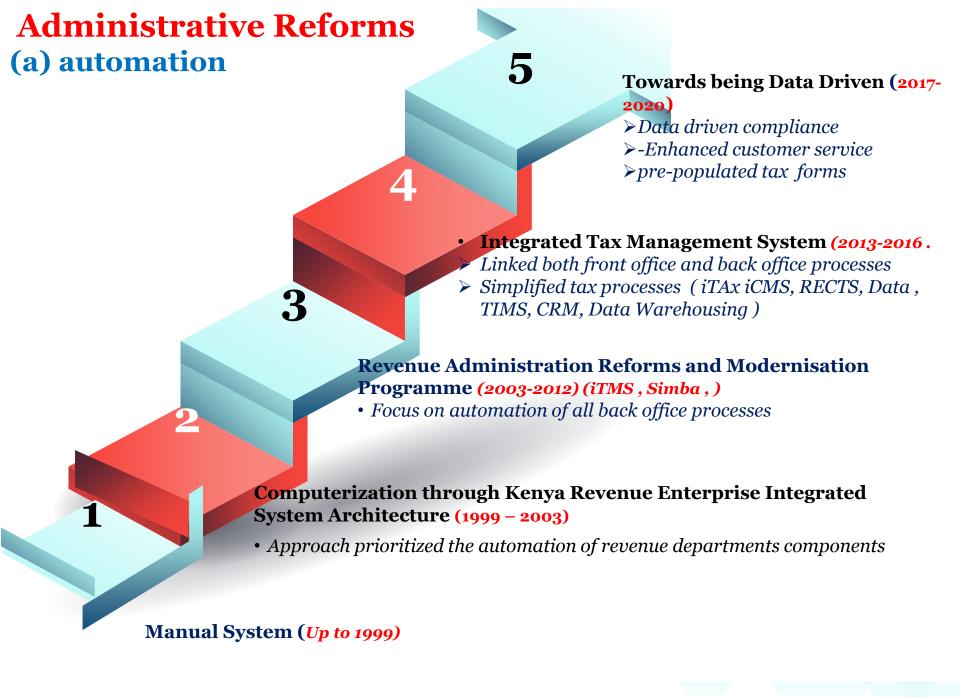
Administrative Reforms

a) Automation of processes:

- Simba 2005 upgrade to iCMS
- o *i*TMS upgraded to *i*Tax
- ETR being upgrade to TIMS
- Electronic Cargo Tracking System (ECTS)- Has enabled ease of trading across borders by facilitating faster movement of goods;
- Excise Goods Management System (EGMS) Will help in fighting illicit trade thus protecting manufacturers and importers from counterfeits;
- Data Warehouse and Business Intelligence (DWBI) system
- Enterprise Resource Planning (ERP) system







Administrative Reforms- Cont'd

SYSTEM	ENHANCEMENTS
iTax	 IFMIS on PAYE PRNs & IPPD; Integration with Ministry of Lands (LIMS); Integration with NSSF & NHIF; BRS Integration NTSA Integration ICMS Integration IPMIS Integration
iCMS	 Single Window – DRS Shipping Lines Bulk Regional Customs Transit Guarantee (RCTG) PORTAL_LOGIN for non-registered users KPC Integration iScan iTax SGR_T. MANFST KWATOS IPMIS ePromis TIMS/NTSA

Administrative Reforms- Cont'd

- **b) Dispute Resolution:** The parties are required to make use of the existing mechanisms of resolving disputes including alternative dispute resolution.
 - ADR mechanism is in place to enhance faster dispute resolution.
 - Independent Review of Objections.
- c) Efficiency of tax refund processing: Introduction of Green channel (Minimum checks); Speeding up of refund audits
- d) Registration of Taxpayer: Leverage on databases of other regulatory agencies for registration purposes.





ii) Administrative reforms-Key Highlights

- Customs & Excise Department
- Income Tax Department

1995

- VAT Department
- Large Taxpayers Unit Transforms to Large Taxpayers Office
- Times Towers Opened
- 1st Corporate plan launched
- ISO Journey begins



 KRA becomes ISO 9001:2000 Certified

- DPC introduced
- Re-establishment of the Marine Unit



1999-2000

 Operations in **BOFFIN** (Customs **Entry Processes**)

1996-

1997

- Formation of Large Taxpayer Unit
- Revenue Collection

KES 133.1Billion

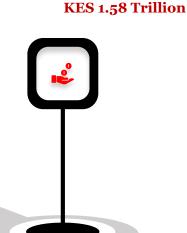
 Culture & Change Programme begins

- Change of Corporate **Policy**
- Revenue Collection
- · Improved Simba system
- Intoduction of iTax **KES 1.2 Trillion**

• Launch of the 7th Corporate Plan · Launch of technological

systems e.g. iCMS, RECTS

- · Launch of OSBPS i.e. Namanga, Busia, Taveta
- Introduction of TSO's
- Revenue Collection



RRAMP 2006-2007 Programme begins:

Simba, ITMS etc Regional Offices Opened

2003

■ 1st Taxpayers Week Held



2013-2016

> 2016-2019

The Journey...





Impact of legal and administrative reforms



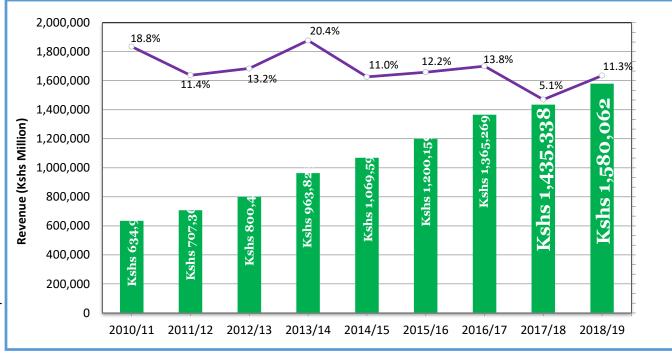
What we collected in 2018/19

KES 1.580 Trillion

11.3% Increase from 2017/18

Generated for Kenyan public services and other government priorities





Economic Pillar - KRA to become the Single Revenue Collector for all government revenue.









4. Ease of Doing Business

KRA plays a critical role in the following:

- **Starting a Business** bureaucratic and legal considerations in registering a new firm;
- **Paying Taxes** tax that must be paid and the administrative effort to doing that
- Trading Across Borders procedural requirements for export and import





Summary of Kenya's Performance in 'ease of doing business' indicators

The table below summarizes the performance of the above three indicators in the last three years:

Indicator	2020 Rank	2019 Rank	2018 Rank
Overall Doing Business Ranking	56	61	80
Starting a business	129	126	117
Paying taxes	94	91	92
Trading across borders	117	112	106





5. Emerging issues/opportunities

Tax Simplification

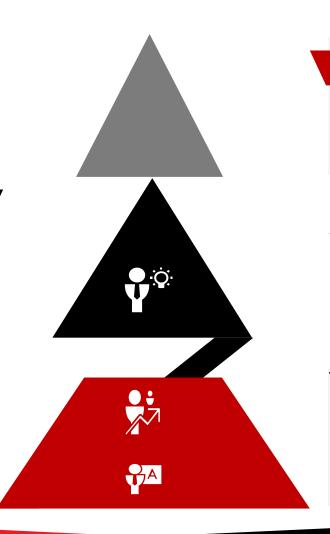
Policy and administrative

Digital Economy

- Regulations, Guidelines

Micro/Informal

Focused support to small traders



National Tax Policy

Overarching guide to taxation

Strategic Partnerships

- -Professional bodies
- Interagency government

Unified Tax System

Single revenue collection interface – national and county









