

# The Corporate Governance and Leadership Conference

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# Building Public Trust Through Effective Governance and Leadership

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Sarova Whitesands Beach Hotel & Spa, Mombasa

#### **PRESENTER**

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### **Topic: Leadership Book Review**



# The 21 Irrefutable Laws of Leadership By John c. Maxwell

#### **Quotes on Leadership**

By John c. Maxwell



- Everything rises and falls on leadership.
- If you are at the top alone, you are not a leader, but a hiker.
- Leadership is a verb not a noun. Leadership is about doing.
- He that thinketh is a leader but without followers is only taking a walk.
- Leadership is more WHO you are than WHAT you do.

#### What is Leadership?



- Leadership is influence, no more no less
- Leadership is about others, that implies relationships
- There are many styles/paths to effective leadership
- Leadership is about the goal: intended outcome



### Five Levels of Leadership

By John C. Maxwell

#### **Level One**



#### <u>Lowest Level – Entry Point to Leadership.</u>

- Manager: Focus is on position, privileges and rights.
- People follow you because they have to: not necessarily a good leader.
- Position does not make a leader. Leader makes position.
- You are a leader when people want to follow you.
- You must grow beyond level one.
- Important! Once people figure out that they have no choice, they begin to give you very little energy and effort. They will not give you their best.

#### **Level Two**



#### **Permission Level**

- Based on relationships; reaching out so as to understand people needs.
   Relationships give you influence. People follow you because they want to.
   They give you time and energy.
- At this stage followers ask the following questions.
- ✓ Do you care for me? Compassion.
- ✓ Can you help me? Competence.
- ✓ Can I trust you? Character.
- Main tasks: Listen. Learn. Lead.
- If you help people get what they want, they will give you what you want.
- Understand that people are different.
- Learn to serve others. Walk with your people.

#### **Level Three**



#### **Production Level: Results**

- People will follow a productive leader.
- Productivity develops credibility. You cannot give what you don't have.
- Real success. Not about title, position or power. Lead by example.
   People do what they see. You must not be a travel agent.
- Create momentum. Get the train moving and increase the speed.
   Good results create momentum.
- Attract better people.

#### **Level Four**



#### Reproduction Level. People Development Level

- Intentional plan and path on how to develop others.
- Attract and develop good people. Equip them well.
- Move from addition to multiplication.
- Position people well put people in the right place.
- Steps to multiplication.
- ✓ I do it. You observe me
- ✓ You do it, I observe you.
- ✓ You do it with someone else. (Multiplication)

#### **Level Five**



#### Pinnacle Level: The Highest Level

- Key word Respect.
- You represent value, character and productivity; cut across the industry.
- People will follow you because of who you are and what you represent.
- As you seek to develop people remember that:
- ✓ People are not at the same level lead people at their level.
- ✓ Be intentional have a leadership development strategy.
- ✓ Be intentional in raising leadership to grow the company.
- ✓ Lift your own lid and grow leaders.

#### Think about it!



#### Where are you in the Leadership Journey?

- Think about your company.
- Think about the person who leads you.
- Think about your own leadership.
- Is your company intentional in leadership development?
- What can you do to raise your own lid and that of others?
- You will not grow above your lid.

## And now some irrefutable Laws of Leadership



#### These laws lead to success

- They transcend place, culture and situation.
- You apply them and you will succeed guaranteed.
- The law is the law. You may obey or not obey but the law remains the law with serious consequences for those who will not obey. The law of gravity.

#### The Law of the lid



- Leadership ability and effectiveness is dependent on the LID.
- You cannot lead others higher than your limit (lid)
- The tragic effects of destruction of meritocracy: Destruction of enterprise. You can defend choosing leaders for reasons other than ability, proficiency and merit. But the result will be the same: Failure of enterprise. (Nyayo era. Challenge of devolved governance in our country).
- The higher the lid the higher the effectiveness. Low lid, low effectiveness to lead others. This is the tragedy of putting the bottom at the top.
- Raise the lid to improve leadership.

#### The Law of Influence



- Leadership is influence. Nothing more nothing less.
- Without influence you will not lead others effectively.
- This is not about position, title or perks.
- True leadership cannot be mandated or awarded or assigned. It is earned by influencing others.
- Position can give you the opportunity either to improve your influence or undermine it.
- Being in front of the people does not make you a leader.
- Attributes which will determine your influence: character, relationships, knowledge, intuition or discernment – to feel the energy, morale and the right timing and experience.

#### The Law of Process



Leadership does not happen in a day. But what you do everyday matters; daily discipline – the law of process.

- Leadership is about long haul.
- Improve your leadership skills be intentional. Plan for personal growth.
- Take advantage of your position to grow your leadership.
- Work on it everyday read, write, speak, practice, implement what you have learned.

#### The Law of Solid Foundation



- Be save-base to your followers.
- Solid ground is based on trust if you break trust you destroy your leadership and the company.
- Good thoughtful decisions and consistency promote trust.
- People will not spend time with those they don't trust.
- Trust is the foundation of leadership.
- Do your followers trust you? Are you save-base for them?

#### Respect



Leaders want to follow leaders who are stronger than themselves.

- People make conscious choice to follow a leader.
- Intimidation and manipulation will earn you hate not admiration.
- Do everything you can to earn respect or at least die trying.
- People recognize and respect success. "Success has many fathers".
- How do you rate with regard to this law?

#### **Law of Attraction**



- Connect with people at the heart level. Touch emotions.
- Get their heart before you ask for their hand.
- People do not care how much you know until they know how much you care.
- ✓ Communicate with sincerity.
- ✓ Know your people by name.
- ✓ Live your message practice what you preach.
- ✓ Speak language they understand.
- ✓ Initiate relationships. Build relationships

Are you attractive to those you lead?

#### Law of the Inner Circle



- Your success will depend on those closest to you.
- Create a dependable team.
- Be intentional in crafting an effective team.
- Get multipliers, lifters.
- Watch out for team chemistry.
- Get people stronger than you.
- Make each other better.

#### Law of Empowerment



- Empower others to do better in their leadership.
- Only strong, confident leaders empower others. Only secure leaders give power to others.
- Give credit to others but take the blame.
- Believe in others. They will do better
- What is your plan in empowering those you lead?

#### Law of the Picture



- People do what they see.
- Show the way with good actions.
- Beware of the temptation to preach. Act to show the way.
- You must not be a travel agent but rather be a tour guide leading by example.

#### **Law of Victory**



- Unity of vision to victory.
- Victory attracts people. Rally people to Victory
   (Winston Churchill, Martin Luther King Jr).
- Victory creates momentum.
- Take full advantage of momentum.
- Model enthusiasm to create momentum.
- Are you leading the charge to victory or you are a wet rag or a drag? Always whimpering!

#### **Law of Priorities**



- Leadership is about choosing important things.
- Prioritize Think ahead and rank your actions. Remember the Pareto principle – prioritize the most productive things – what gives the highest return.
- Do only what you must do otherwise delegate.
- Do you have personal priorities. How about the company?

#### Law of Sacrifice



- A leader must give up to go up. This is sacrifice.
- The higher you climb the higher the sacrifice. (Mandela)
- True leadership is not about position, power and perks but sacrifice.
- A leader will sacrifice more than others.
- No success without sacrifice.
- What are you willing to sacrifice to be an effective leader?

#### The Law of Character



- This is who you really are, not the title
- Integrity is non-negotiable in successful leadership
- You must have enough knowledge in the field of your leadership
- Intuition/discernment/wisdom. The ability to read the intangibles e.g. energy, morale, timing.
- Experience: Where you have been :Past successes give you good credentials
- Trust. This depends on your character.
- He who thinks he leads and has no followers is only taking a walk

#### The Law of Legacy



- Lasting value. What you will leave behind. Happens now.
   Live today with tomorrow in mind.
- Legacy is measured by succession.
- Legacy is about adding value to others.
- Legacy thinks long term. The difference between statesman and politician.
- What legacy are you developing now? What can you be remembered for?

# Everything rises or falls on Leadership



- Pursue your dreams.
- Strive for excellence.
- Take others with you.

#### The End



Thank you